

SIT30622 CERTIFICATE III IN HOSPITALITY CAFÉ/TAKEAWAY STREAM

CAREER START



This qualification reflects the role of individuals who have a range of well-developed hospitality service, sales or operational skills and sound knowledge of industry operations. Using discretion and judgement, they work with some independence and under limited supervision using plans, policies and procedures to guide work activities.

This qualification provides a pathway to work in organisations such as restaurants, cafés, Takeaway and coffee shops. This qualification allows for multiskilling and for specialisation in the food and beverage sector.



POSSIBLE JOB TITLES INCLUDE

- Espresso coffee machine operator
- Food and beverage attendant
- Function attendant
- Function host
- Restaurant host
- Takeaway shop cook and customer service attendant

CORE UNITS

- SITHIND006** Source and use information on the hospitality industry
- SITHIND008** Work effectively in hospitality service
- SITXCCS014** Provide service to customers
- SITXCOM007** Show social and cultural sensitivity
- SITXHRM007** Coach others in job skills
- SITXWHS005** Participate in safe work practices

COURSE REQUIRMENTS: Participants must have access to a hospitality venue to complete a minimum of 36 complete service periods (shifts). If you do not have access to a workplace, Coal Train will assist in arranging work placement to complete these shifts.

DURATION The duration varies upon delivery model. Typically, the course is delivered over 6 – 24 months

ELECTIVE UNITS

- SITXFSA005** Use hygienic practices for food safety
- SITHFAB025** Prepare and serve espresso coffee
- SITXFSA006** Participate in safe food handling practices
- SITHFAB036** Provide advice on food
- SITHFAB021** Provide responsible service of alcohol
- SITHFAB034** Provide table service of food and beverage
- SITHFAB027** Serve food and beverage
- HLTAID011** Provide first aid
- SITXWHS006** Identify hazards, assess and control safety risks



COAL TRAIN, WHEN TRAINING MATTERS

FIND OUT MORE

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CAREER START – GENERAL TRAINING

Under Career Start program, an individual may access up to two subsidised training places through one of the following options:

- a general qualification at certificate III and an apprenticeship/traineeship, noting that if the apprenticeship/ traineeship is done first, the individual is no longer eligible to access a general qualification under Career Start; or
- two apprenticeships/traineeships at either certificate II or III, including school based apprenticeships or traineeships (SATs).

In addition, under Career Start, individuals may access one subsidised introductory-level skill set.

You may be eligible for a funded Career Start training place if you:

- Are aged 15 years or older and not enrolled in school
- Permanently reside in Queensland
- Are an Australian or New Zealand citizen, permanent resident, or eligible visa holder
- Have not completed a Certificate III or higher qualification in the past 10 years*
- Are not currently enrolled in another qualification
- Meet any additional entry requirements listed in the Queensland Subsidised Training List

* Exemptions apply for school qualifications and foundation skills courses.

PAYMENTS

A contribution to the cost of training and assessment services – called a co-contribution fee – must be made by students undertaking a certificate III level vocational qualification and non-concessional students undertaking certificate I and/or II level vocational qualifications. Coal Train will charge a fee per student to be paid by the student or community group. This fee includes all costs for the training.

Co-contribution fees (per person):

Non-Concessional: \$250.00

Concessional: \$150.00

** The above rate is based on training in Yeppoon.*

FEE FOR SERVICE

For fee for service attendees the cost of the qualification is \$3,000. This option is for those who do not qualify for the Career Start Funding.



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