

CERTIFICATE III IN HOSPITALITY CAFÉ/TAKEAWAY STREAM



This qualification reflects the role of individuals who have a range of well-developed hospitality service, sales or operational skills and sound knowledge of industry operations. Using discretion and judgement, they work with some independence and under limited supervision using plans, policies and procedures to guide work activities.

This qualification provides a pathway to work in organisations such as restaurants, cafés, Takeaway and coffee shops. This qualification allows for multiskilling and for specialisation in the food and beverage sector.



POSSIBLE JOB TITLES INCLUDE

- Espresso coffee machine operator
- Food and beverage attendant
- Function attendant
- Function host
- Restaurant host
- Takeaway shop cook and customer service attendant

CORE UNITS

- SITHIND006** Source and use information on the hospitality industry
- SITHIND008** Work effectively in hospitality service
- SITXCCS014** Provide service to customers
- SITXCOM007** Show social and cultural sensitivity
- SITXHRM007** Coach others in job skills
- SITXWHS005** Participate in safe work practices

COURSE REQUIRMENTS: Participants must have access to a hospitality venue to complete a minimum of 36 complete service periods (shifts). If you do not have access to a workplace, Coal Train will assist in arranging work placement to complete these shifts.

DURATION The duration varies upon delivery model. Typically, the course is delivered over 6 – 24 months

ELECTIVE UNITS

- SITXFSA005** Use hygienic practices for food safety
- SITHFAB025** Prepare and serve espresso coffee
- SITXFSA006** Participate in safe food handling practices
- SITHFAB036** Provide advice on food
- SITHFAB021** Provide responsible service of alcohol
- SITHFAB034** Provide table service of food and beverage
- SITHFAB027** Serve food and beverage
- HLTAID011** Provide first aid
- SITXWHS006** Identify hazards, assess and control safety risks

COST

- Fee for Service (regular fee-paying students): \$3000.00
- Career Start funding is available.
- Career Start General Training:
 - Concessional: \$250
 - Non-concessional: \$150
 - Career Start Apprenticeship/Traineeship:
 - Concessional: \$278.40
 - Non-Concessional: \$696.00



COAL TRAIN, WHEN TRAINING MATTERS



FIND OUT MORE

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