

CERTIFICATE III IN HOSPITALITY CAFÉ/TAKEAWAY STREAM



This qualification reflects the role of individuals who have a range of well-developed hospitality service, sales or operational skills and sound knowledge of industry operations. Using discretion and judgement, they work with some independence and under limited supervision using plans, policies and procedures to guide work activities.

This qualification provides a pathway to work in organisations such as restaurants, cafés, Takeaway and coffee shops. This qualification allows for multiskilling and for specialisation in the food and beverage sector.

POSSIBLE JOBS INCLUDE

- Espresso coffee machine operator
- Food and beverage attendant
- Function attendant
- Function host
- Restaurant host
- Takeaway shop cook and customer service attendant

CORE UNITS

- SITHIND006** Source and use information on the hospitality industry
- SITHIND008** Work effectively in hospitality service
- SITXCCS014** Provide service to customers
- SITXCOM007** Show social and cultural sensitivity
- SITXHRM007** Coach others in job skills
- SITXWHS005** Participate in safe work practices

ELECTIVE UNITS

- SITXFSA005** Use hygienic practices for food safety (Release 1)
- SITHFAB025** Prepare and serve espresso coffee (Release 1)
- SITXFSA006** Participate in safe food handling practices (Release 1)
- SITHFAB036** Provide advice on food (Release 1)
- SITHFAB021** Provide responsible service of alcohol (Release 1)
- SITHFAB034** Provide table service of food and beverage (Release 1)
- SITHFAB027** Serve food and beverage
- HLTAID011** Provide first aid
- SITXWHS006** Identify hazards, assess and control safety risks (Release 1)

DURATION

The duration varies upon delivery model. Typically, the course is delivered over 12 – 24 months

COURSE REQUIREMENTS

Participants must have access to a hospitality venue to complete a minimum of 36 complete service periods (shifts). Coal Train do not offer Work Placement, this must be organised by the participant.



COAL TRAIN, WHEN TRAINING MATTERS

FIND OUT MORE

www.coaltrain.com.au | Phone: 07 4939 1445 | Email: admin@coaltrain.com.au

6 Millroy Drive, Barmaryee Queensland 4703 | PO Box 216 Yeppoon Queensland 4703

Coal Train Australia Pty Ltd RTO no. 32507

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USER CHOICE FUNDING

The User Choice program provides a public funding contribution towards the cost of training and assessment services for eligible Queensland apprentices and trainees.

To be eligible to receive a government contribution, the apprentice or trainee must:

- have entered into a Training Contract for a qualification that is funded by the department (SIT30622 – Certificate III in Hospitality)
- be registered on DELTA with a commencement date or recommencement date on or after 1 July 2020
- select a training provider that holds SAS status for their nominated qualification (Coal Train holds SAS status for the SIT30622 – Certificate III in Hospitality)

Participants completing the SIT30622 – Certificate III in Hospitality under a Traineeship will be required to attend the face to face training sessions each month along with recording workplace tasks in a Trainee Record Book and completing post session workbooks with activities in the workplace.

If you are interested in signing up an employee into a Hospitality Traineeship you will need to address the following:

- Ensure that there is a Supervisor in the workplace that holds a Certificate III in Hospitality or there are Supervisors who collectively hold related units that the Trainee will be undertaking. Supervisors may also be able to provide demonstrated competency evidence to fulfill this requirement also
- Contact an Australian Apprentice Support Network Provider (AASN) to discuss Trainee eligibility, general information, incentives etc. regarding Traineeships (Busy at Work, MRAEL, etc.)
- Upon signing up a Hospitality Trainee and selecting your Supervising Registered Training Organisation (SRTO) the Trainee can then commence training towards their qualification

FEES

Student contribution fees under the User Choice program are set at \$1.60 per nominal hour for each unit of competency/module.

Fees are payable by the employer or a third party. If the student pays the fees, the employer must reimburse their trainee within six months of payment. Fee will vary depending on if students have eligible exemptions. Full contribution fee will be \$552.00 and for students who have concession or exemptions, contribution fee will be \$220.80



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